

# The LIGHTHOUSE EIP Management Solution

Your Partner for a Safer Tomorrow

# What is the LIGHTHOUSE EIP Management Program?

The Lighthouse EIP Management Solution is a comprehensive program that supports all aspects of your cleaning and disinfection needs.

Whether you are independently operating your environmental services department, using a contract management company, looking to bring in a contract management company, or looking to leave a contract management company, we have solutions for you





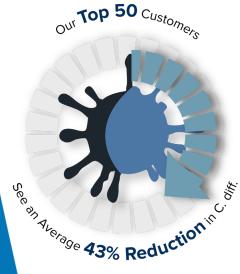
#### What are the Benefits?

- Introduction of Science Based, Industry Leading Innovations, & Best Practices
- Reduce & Manage Costs
- Improve HCAHPS & Customer Satisfaction
- Reduce HAI's (Lighthouse Customers Average 43% Reduction)
- Reduce Staff, Student, and Visitor Illness
- Improve Patient Throughput & Bed Turnover Time
- Reduce Absenteeism
- Determine Appropriate Hourly & Management Staffing Levels

## Why Choose Lighthouse?

- Help your self-managed institutions remain independent •
- Provide technical oversight (represent ownership) for institutions •
- Assist your institutions moving away from a management company
- Develop and manage the RFP process for cleaning and disinfection
  - Enhance & improve patient (HCAHPS), staff, and visitor
     experience and outcomes
    - Help exceed TJC and regulatory guidelines •
  - Program system, tools, software, and management oversight •

## **Results in Action**



One of our clients, a multi-campus academic health system was struggling with their environmental HAI rates. With 2 million square feet of campus and 200 FTE's, they were ready for a major change that yielded real results.

The Lighthouse team first completed a comprehensive full facility assessment, and with the results, developed and implemented their custom ongoing EIP management program. As part of our program, Lighthouse provided a temporary management team to install and train on their new operating systems, as well as Tracer EIP/IP software. Their hourly and staff employees were also trained in our best-in-class processes and technologies to ensure program success.

As a result of the Lighthouse EIP program, they realized a reduction of 50% in C. diff cases, and improved patient throughput, as well as bed turnover time. As the program continues, Lighthouse is by their side, every step of the way.

# What Makes Lighthouse EIP Different from the Rest?

#### **Owner Representative**

We commit to operating as a fiduciary, obligated to act in our clients' best interests. Lighthouse fills the technical gap by providing oversight that is not typically available through existing management structures. We are here to help facilitate successful operations by developing realistic goals and objectives, as well as provide third-party validation of key metrics and outcomes.

#### **Providing Oversight for Facilities Using a Management Company**

The Lighthouse team will help to develop the highest standard of care, staffing, and management levels to deliver proper outcomes. We also aid in bridging the gap between your facility and contract companies in order to align your financial goals and outcome objectives. One of our main priorities is to ensure the management companies you work with are meeting all contractual obligations, goals, and objectives. Essentially, we are your third party validation for the efficacy of your facility, internal and external.

## A New Way to Manage RFP

Variations in labor needs and products can significantly impact submissions and bring in varied results. Lighthouse will complete a comprehensive labor assessment, identify your environmental services needs,, determine the bid specifications, and standardize the bid parameters. We accomplish this through eliminating variation in key response areas.

#### Additional RFP Services:

- Bid review and recommendations
- Facilitate start-up and ongoing program oversight

## What Makes Up the Lighthouse EIP Management Program?

#### Let's take a look at the components:



#### **Comprehensive Environmental Assessment**

- Biological Testing Surface & Air
- Staffing & Productivity
- Operating Systems
- Training & Development
- Quality Improvement
- Regulatory Compliance

## **Detailed Assessment Report**

- Identify Assessment Observations
- •Gap Analysis
- Recommendations for Areas Needing Improvement with Suggestive Corrective Actions
- Biological Test Results
- Staffing

### **Start-Up & Implementation Support**

- Provide Temporary Supervisory/Management
- Comprehensive plan based on assessment report
- Development of policies and procedures
- Implementation of staffing plan
- Training and certification of staff
- Implementation of systems and programs

#### **Operating Systems**

#### **Department Infection Manual**

- Entire Cleaning & Disinfection Program
- Microbiology

#### **Operational Manual**

- Staffing Tools
- Waste Tools
- Cleaning Procedures & More

#### Staff Development

- Training Delivery
- Lesson Plans in CDC Format & More

#### Training and Certification Programs

# Competency based training for employees and managers

- Initial, Ongoing, and Position Specific Training
- Sensitive Area Training (Psychiatric, Woman and Infant, Isolation, etc.)
- Regularly Required Training (OSHA, EPA, DOT)
- Detailed Curriculum & Support Materials

#### **Ongoing Quality Assurance Support**

- Provide an integrated Clinical infection prevention and EIP solution
- Dashboard reporting
- Monthly visits to support operations
- Provide temporary supervisory/management staff as needed
- Management & employee recruitment support
- Ongoing program audits

#### **Regulatory Compliance**

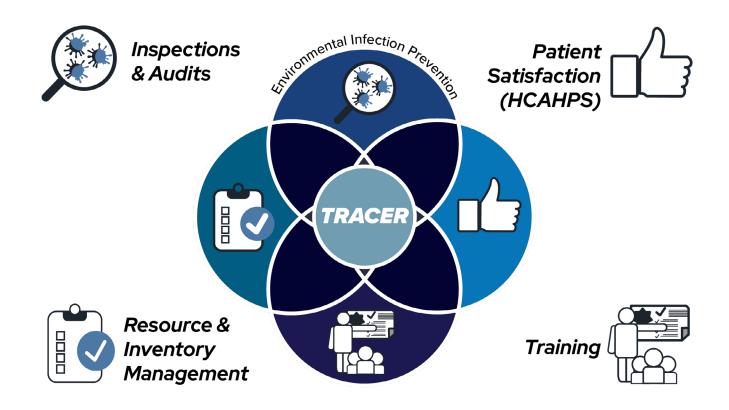
- Approved and effective cleaning chemicals
- EPA, DOT & OSHA approved processes & application
- Science based & CDC policies and procedures



# What is Included in the EIP/IP Software Systems?

# **TracerEIP**

Dashboards for real-time views of performance.
Cloud-based, mobile data capture.
Real-time recommendations for most impactful use of resources.
Employee performance tracking.
Training and certification.
Fully integrated with EHR and HCAHPS Vendors.
Predictive AI to prevent breakout events.



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Best-in-Class Solutions Proven Success and Results Science and Evidence Based Practices