



 **surewash**

# YOUR PARTNER IN HAND HYGIENE TRAINING



**LIGHTHOUSE**  
Environmental Infection  
Prevention®



# SYSTEM BENEFITS

A leading technology that delivers assessment-based hand hygiene training and Infection Prevention & Control (IPC) education.



**250+**

hospitals groups and universities use the SureWash platform



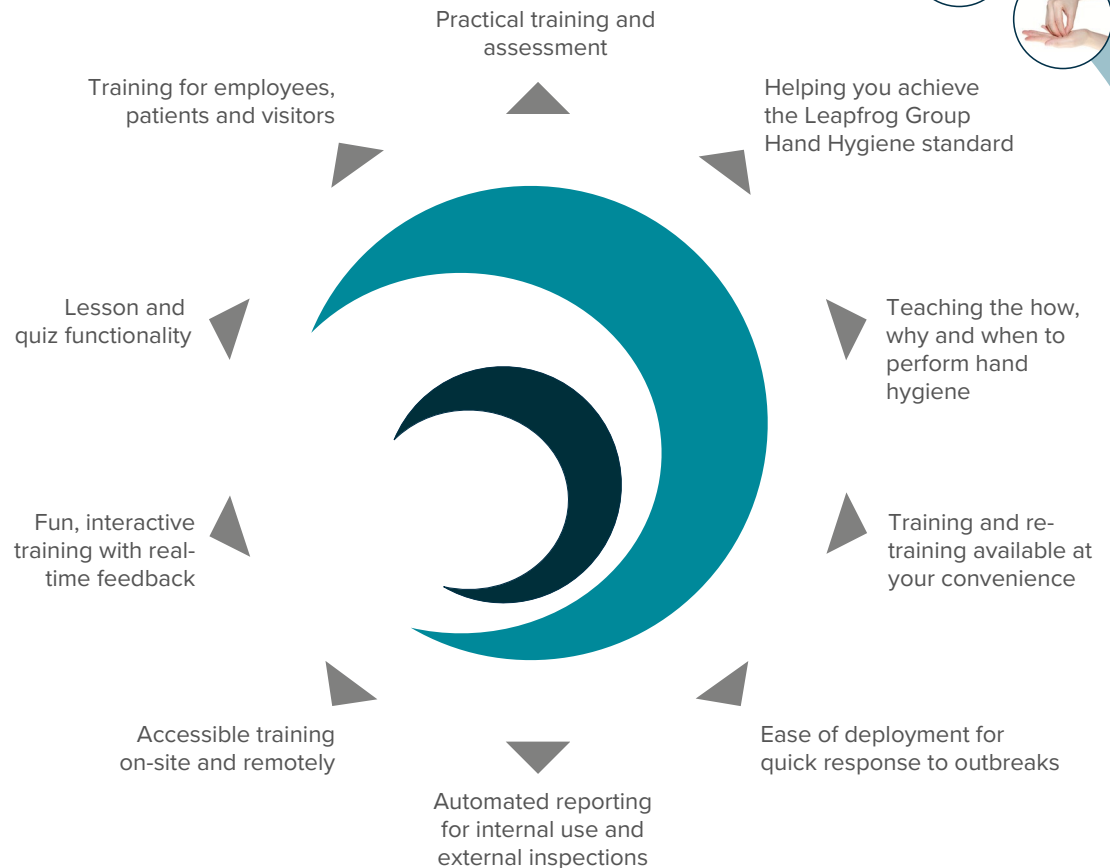
**2,000,000+**

hand hygiene training sessions are delivered by SureWash annually



**650,000+**

registered users on SureWash to date



# WHAT WE DO

SureWash's validated technology delivers assessment-based training and education on the how, why and when to perform hand hygiene.

SureWash training devices use a camera to assess the users' hand motions, as they follow the instructions for the World Health Organization technique on the screen. Real-time feedback is provided to the user on their technique throughout the training. Customisable IPC education is also available through lesson and quiz format. All training data is automatically uploaded to the SureWash cloud-based reporting suite for management to view and assess.

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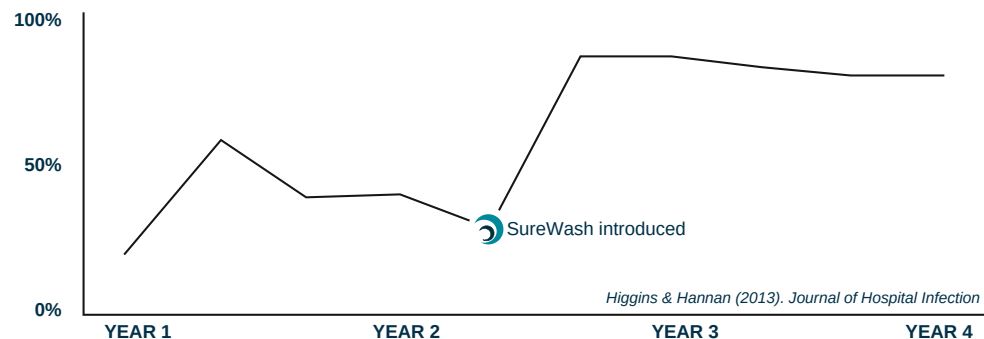


# WHY WE DO IT

SureWash helps facilities reduce infections, manage risk and achieve external certification for infection control. Our unique technology helps improve hand hygiene culture by empowering staff and providing interactive and accessible education. SureWash also acts as an actionable reminder of hand hygiene education in a facility, and engagement reports help hold staff accountable for their training.

We want to help healthcare workers build the skill of hand hygiene to keep both themselves and their patients' safe. A study with Yale University found that it takes 32 hand hygiene exercises or a total of 23 minutes training to achieve proficiency. Therefore, we encourage a "practice, rest, repeat" technique to improve learning outcomes compared to intense learning in the classroom setting.

Percentage  
compliance  
with WHO  
'5 moments'



Improving long term results on hand hygiene interventions

# TRAINING PRODUCTS

Our product range consists of the **SureWash GO**, the **SureWash APP** and the **SureWash ELITE**

The SureWash GO is a small portable training system. It has its own self-contained case and weighs just 4kg for ease of transport. The SureWash APP supplies mobile learning on both iOS and Android devices. The SureWash ELITE is the largest and most powerful training device. It is a cart-based, height adjustable kiosk that can be moved between departments at ease. Training is available in multiple languages on all devices.

The SureWash product range addresses your facilities different needs for training and educating employees, students, patients or visitors in infection prevention and control. Each device can link to SureWash.Net, our online reporting suite, or your existing E-Learning platform, to track and assess training data.

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**SureWash GO**



**SureWash APP**



**SureWash ELITE**



# LESSONS & QUIZZES

Train and educate on Infection Prevention & Control (IPC) topics relevant to your facility.

The SureWash technology combines practical training with theoretical learning to offer a complete solution to your IPC training. We help teach the how, when and why of hand hygiene as well as educating on other IPC related topics.

The customisable lesson and quiz function enables facilities to deliver short bursts of learning to assess the standard of knowledge in an organisation. This helps highlight gaps in knowledge and enables an organisation to be prepared for an outbreak situation. Facilities can choose from SureWash's content bank, or you can create your own educational materials. This customised training can be rolled out rapidly and skills refreshed at critical times.

Lesson and quiz data is also available on the SureWash reporting suite. Therefore, facilities can view data by department or down to individual level. This data can be tracked and assessed over time, allowing managers and directors to review employees IPC knowledge within the facility.

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# SUREWASH.NET

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All training and assessment data from SureWash devices are accessible on SureWash.Net, our cloud-based reporting suite.

The Reporting Suite on SureWash.Net is a highly secure audited training record for both internal use and regulatory bodies.

It enables administrators to:

- Access and easily track staff's training data
- Identify the learning curve towards competency
- Automate & aggregate data across organisations
- Assess Quiz & Lesson data to address gaps in learning
- View reports by department or down to individual level
- Export data into Excel and PDF format
- Issue certificates/CPD certificates

All content can be personalised by the organisation to suit their specific needs, encouraging engagement and increased interaction among users.



# WHAT OUR USERS SAY

SureWash is currently used in healthcare settings, medical universities, community care settings and training organisations around the world.



We have had the SureWash system in the Trust since the beginning of the COVID pandemic. This has allowed us to carry on training and education for Hand Hygiene and other IP topics, whilst the IP Team managed patients and supported the Trust during a changing and challenging time. We could leave it with the staff and they could use it without having us looking over their shoulder. This ensures that staff are not changing behaviours because they are watched. Staff enjoy being able to do the training when they want (weekends, evening, nights etc).

**Dawn Westmoreland, Senior Nurse IPC,  
University Hospitals of Leicester NHS Trust**

During the pandemic, SureWash has been an invaluable resource for training our staff and students in effective hand hygiene. The equipment is available all of the time and enables individuals to practice and perfect their hand hygiene technique at times suitable to them. The SureWash interface is user friendly and has been a key training resource in minimising COVID-19 risks in our hospital.

**Mary O'Donnell, Assistant Professor IPC,  
Dublin Dental University Hospital**



Not another boring competency. SureWash uses an interactive video game system to improve hand hygiene skills. Staff love competing with each other and don't even realize they are learning proper hand hygiene technique. SureWash GO enables ward-based learning of hand hygiene techniques through tutorial and assessment-based sessions by the staff themselves. This frees up time for the IPC nurses to work on other IPC initiatives required during this pandemic.

**Nancy Vallande  
Miriam Hospital, Providence**

"[Our students] became very competitive and really learned the motions of proper hand hygiene. Many students, myself included, now find ourselves washing our hands the proper way every time. SureWash has created a fun way for students to engage, learn and fight the spread of infection."

**Mary Showstark,  
Yale Medical School, New Haven**

# STUDIES

SureWash is validated in numerous scientific studies.  
Findings confirm that SureWash:

- ✓ Measures hand hygiene technique with greater consistency and objectivity than a human observation
- ✓ Increases compliance with the WHO 5 moments as users are more confident and faster using the technique when it is in muscle memory
- ✓ Encourages longer lasting training, developing muscle memory for life
- ✓ Improves hand hygiene compliance through the training provided by gaming technology
- ✓ Substantially improves the quantity and quality of hand washes through continuous feedback
- ✓ Helps improve hand hygiene culture as part of a multimedial approach

